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10-31-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:  
Bates et al.

Serial No.: 09/583,700

Confirmation No.: 5217

Filed: May 31, 2000

For: Method, Apparatus and Article  
of Manufacture for Providing  
Enhanced Bookmarking  
Features for a Heterogeneous  
Environment

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Group Art Unit: 2155

Examiner: Won, Y.

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SEP 29 2003

<p align="center"><b>CERTIFICATE OF FAX</b> 37 CFR 1.8</p> <p>I hereby certify that this correspondence is being facsimile transmitted to the Patent &amp; Trademark Office to fax number (703) 746-7239 to the attention of Examiner Young Won on the date below:</p> <p><u>September 26, 2003</u> Date</p> <p align="right"><i>[Signature]</i> Gero G. McClellan</p>
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**RESPONSE TO OFFICE ACTION DATED JUNE 26, 2003**

In response to the Office Action dated June 26, 2003, having a shortened statutory period for response set to expire on September 26, 2003, please enter this response and reconsider the claims pending in the application for reasons discussed below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 9 of this paper.